

Education:

Master of Instructional Technology, East Carolina University, 2017

Master of Library Science, *cum laude*, North Carolina Central University, 2010
Concentration: Academic and Special Libraries

Bachelor of Arts, Anthropology, East Carolina University, Greenville, NC, 2007

Professional Experience:

Assistant Professor, Research and Education Informationist, Medical University of South Carolina Libraries, Jan 2018-present

- Provide liaison services to students, staff, faculty, and clinicians within the College of Nursing and the College of Health Professions
- Provide instruction on evidence-based practice and searching the literature to clinical and academic faculty, staff, and students online and in-person
- Provide curriculum-integrated instruction in both in-person and virtual environments
- Develop online tutorials and research guides to deliver instruction at the point of need

Library Services Coordinator, William E. Laupus Health Sciences Library, East Carolina University, Oct 2014-Dec 2017

- Head, Access Services
 - Provide on-site leadership and management to the personnel in the Access Services department - 6 SHRA employees, 3 student employees
 - Provide user-centered services that facilitate the use of the library's collections
 - Oversee the opening/closing operations of the library, including staffing the circulation desk
 - Plan, coordinate, and oversee circulation procedures
- Work to improve library services by actively participating in user experience activities for ECU Libraries

Instructional Design Librarian/School of Dental Medicine Liaison Librarian, William E. Laupus Health Sciences Library, East Carolina University, Nov 2012-Dec 2017

- Instructional Design Librarian
 - Analyze the information needs of the Division of Health Sciences
 - Design effective information skills programs for both traditional and distance learning environments
 - Develop digital learning objects with measurable outcomes
 - Implement instruction using emerging technologies
 - Evaluate effectiveness of library instruction services
 - Collaborate with liaison librarians to improve library instruction
 - Coordinate professional development opportunities for library staff
- Liaison to the School of Dental Medicine
 - Provide research assistance and assess information needs of the faculty, staff, and students in the School of Dental Medicine
 - Promote and publicize library services and resources

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- Manage the print and electronic collections in appropriate subject areas for the School of Dental Medicine.
- Perform literature searches to support faculty research
- Represent Laupus Library in departmental, university, regional, and national committees

College of Allied Health Sciences (CAHS) Liaison Librarian, William E. Laupus Health Science Library, East Carolina University, March 2011- November 2012

- Liaison to the College of Allied Health Sciences, including:
 - Provide research assistance and assess information needs of the faculty, staff, and students in the College of Allied Health Sciences
 - Promote and publicize Laupus Library services and collections
 - Manage the print and electronic reference collections in appropriate subject areas for the College of Allied Health Sciences
- Develop library and information skills programs for the CAHS, including:
 - Teach library and information skills in traditional, non-traditional, and distance learning environments
 - Test and implement new technologies to best serve students and faculty
 - Maintain web-based information and resources for the College of Allied Health Sciences

Courses Taught:

Medical University of South Carolina

NURS 464

Spring 2018, Summer 2018,
Spring 2019, Summer 2019

DHA 876

Spring 2018, Summer 2018,
Spring 2019

PT 764

Summer 2018

IP 711

Spring 2019

IP 719

Fall 2018

Publications:

- Blevins, A., Kavanagh Webb, K., Andresen, C., & Inman, M. (2016). Current and Future Trends for Supporting Online and Distance Education. In R. Russell & J. Coghill (Eds.), *Developing Librarian Competencies for the Digital Age* (pp. 99-114). Lanham, Maryland: Rowman & Littlefield.
- Kavanagh Webb, K., Rhodes, T., Cook, E., Andresen, C., & Russell, R. (2015). Our Experience with User Experience: Exploring Staffing Configurations to Conduct UX in an Academic Library. *Journal of Library Administration*, 1-20. doi:10.1080/01930826.2015.1109892
- Coghill, J. G. & Andresen, C. L. (2015). Healthier U: Consumer Health for the Public. *Journal of Hospital Librarianship*, 15(4), 418-425, doi:10.1080/15323269.2015.
- Andresen, C.L., & Webb, K.K. (2014). Adult Learners. In A. Blevins & M. Inman (Eds.), *Curriculum-Based Library Instruction: From Cultivating Faculty Relationships to Assessment* (pp. 35-43). Lanham, Maryland: Rowman & Littlefield.

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- Andresen, C.L., Gustavson, A., Hisle, D., & Reynolds, M. (2012). Tending the garden: growing your own green library committee. In M. Antonelli & M. McCullough (Eds.), *Greening Libraries* (pp. 100-109). Los Angeles, CA: Library Juice Press.

Presentations:

- Brennan, E., Jones, E., Andresen, C., Lubker, R. (2019). Survey of Credit-Bearing Library Courses for Health Sciences Students. Lightning Talk presented at Medical Library Association (MLA) Conference, Chicago, IL.
- Andresen, C., & Jones, E.P. (2018). Warp Speed Ahead! Crash! How a Failed Project Identified a Much Larger Obstacle. Paper presentation at the Southern Chapter of the Medical Library Association 2018 Annual Meeting, Orlando, FL.
- Gudenas, J., Burgess, K., Andresen, C., & Jones, E.P. (2018). Anticipating Disaster: Do Our Vendors Meet Web Content Accessibility Guidelines? Poster presentation at the Southern Chapter of the Medical Library Association 2018 Annual Meeting, Orlando, FL.
- “Librarian Liaising in the Lowcountry.” Paper presentation at the Lowcountry Nursing Research Conference, Ladson, SC, April 2018.
- “Into the Trenches: Collaborating with Medical Students.” Poster presentation at the Mid-Atlantic Chapter of the Medical Library Association Annual Meeting, Staunton, VA, October 2017.
- “Bringing them Back: Medical Students in the Library.” Poster presentation at the Mid-Atlantic Chapter of the Medical Library Association Meeting, Asheville, NC, October 2015.
- “ECU PirateCREW: Universal Design for Learning at Academic Libraries.” Paper presentation at the North Carolina Library Association, Greensboro, NC, October 2015.
- “One Search: Examining the Use and Perceptions of a Discovery Tool.” Poster presentation at the Medical Library Association Annual Meeting, Boston, MA, May 2013.
- “The UX Odyssey: Improving and Enhancing the User Experience.” Poster presentation at the Medical Library Association Annual Meeting, Boston, MA, May 2013.
- “QR Codes: Connecting Users to Library Information Through Technology.” Paper presentation at the Medical Library Association Quad Chapter Meeting, Baltimore, MD, October 2012.
- “What’s New at Laupus Library.” Presentation for Think-In 2011: A Teaching with Technology Showcase, Greenville, NC, November 2011.
- “LibGuides: Bringing the Library to You.” Think-In 2009: A Teaching with Technology Showcase, Greenville, NC, November 2009.
- “Greening Your Library: Lessons from Joyner Library’s Green Task Force.” Presentation for the North Carolina Libraries Association Conference, Greenville, NC, October 2009.
- “Synergy, Joyner Library’s Student Organization.” Poster Session at the American Library Association Conference, Anaheim, CA, June 2008.

Honors & Awards

- 2018 SCMLA Research Prize Winner: Paper Presentation – 2nd Place
- 2018 SCMLA Research Prize Winner: Poster Presentation – 2nd Place

Professional Service:

National Service

- Medical Library Association
 - Educational Media and Technology Section Member
 - My Favorite Tool Competition Judge, 2017
 - Educational Media and Technologies Representative to the Innovation-Research Hub Workgroup, 2019
 - Nursing and Allied Health Resources Section Member
- Doody's Core Titles, Librarian Selector (Specialties = dentistry, dental auxiliaries, anesthesiology, pediatrics), 2018 – Present
- Educause Proposal Reviewer, 2019
- Library 2.0 Shaping the Future of Libraries with Instructional Design – virtual mini-conference planner and moderator, 2019

Regional Service

- Mid-Atlantic Chapter of the Medical Library Association
 - Treasurer, 2016-2018
- Southern Chapter of the Medical Library Association, 2018-Present

State Service

- ANCHASL (Association of North Carolina Health and Science Libraries)
 - Continuing Education Chair, 2015-2018
 - Treasurer, 2013-2015

University Service

- Educational Technology Committee, 2018-present
- Instructional Design Group, 2018-present
- Apple Tree Steering Committee, 2018
- College of Nursing Undergraduate Curriculum Committee, 2018-present
- College of Nursing Discovery and Implementation Science Committee, 2018-present
- Foundations in Teaching and Learning, 2018
- Team up For Better Teaching, 2018

MUSC Library Service

- Search Committee Member, RES Assistant Position, 2019
- Web Committee Member, 2019