

Ms. SHANNON D. JONES
CURRICULUM VITAE

Medical University of South Carolina Libraries
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OVERVIEW OF SKILLS

- Dynamic, energetic health sciences librarian with excellent customer relations and rapport building skills
- Over 24 years' experience working in academic research and health sciences libraries, including 12 years' experience in management and administration.
- Entrepreneurial approach to finding opportunities to improve services and raise the profile of the library through collaboration, experimentation, and partnerships
- Knowledgeable about trends in higher education, scholarly communication, research practice and health care
- Solid record of participation in regional, local, and national professional associations

EXPERIENCE

Medical University of South Carolina, Charleston, SC

Director of Libraries & Associate Professor

07/2015 - Pres.

www.library.musc.edu/

- Provides leadership for the Libraries and assure alignment with the vision, mission and strategic plan of MUSC.
- Provides clear vision of the evolving role of the MUSC Libraries and how it directly supports the strategic initiatives and intellectual core of the university.
- Prepares and effectively administers annual budget of \$7.8M
- Recruit, lead, motivate, and develop staff in a way that fosters engagement and high performance.
- Foster relationships with the university community and external resources to improve library services and facilities, enhance the quality of resources, and increase operational efficiency.

Medical University of South Carolina (MUSC) Libraries, Charleston, SC

Assistant Director for Program Development and Resource

01/2014 – 06/2015

Integration & Associate Professor

- Had overall responsibility for strategic planning, program development, and operational implementation of a customer-oriented, high quality reference services program that responds to the current and evolving needs of MUSC students, staff and faculty, and strengthens the overall library program
- Served as member of the MUSC library senior leadership team.
- Supervised 4 FTE faculty librarians and 7.5 FTE paraprofessionals
- Provided leadership, vision, and management for a diverse staff of librarians, technologists, and support staff in areas including reference, education, evidence-based practice, resources/collections, and learning commons.
- Engaged in continuous environmental scanning to identify relevant needs, activities, and trends on campus.
- Developed and sustained campus relationships that will further the MUSC Library's mission

- Represented the MUSC Library on health science schools, university and hospital committees and working groups

Tompkins-McCaw Library for the Health Sciences (TML), VCU Libraries, Richmond, VA
Associate Director, Research and Education & Assistant 08/2010 – 01/2014
Professor, www.library.vcu.edu/tml/

- Had overall responsibility for the management of library operations in the areas of reference, instruction, and research support including promoting and supporting applications of evidence-based practice in clinical, research, and educational environments.
- Evaluated and assessed existing education, research, and outreach initiatives in order to create an informed vision for education programming and the integration of technology in library services.
- Member of the TML's senior management team.
- Directly supervised 7.5 FTE faculty librarians, 4.0 FTE classified staff, and multiple student workers.
- Enabled collaboration across the TML and VCU Libraries' divisions through individual leadership, strong coaching and development of librarians and paraprofessionals, and creation of structures and processes that facilitate openness.
- Oversee operations and fiscal management of the Community Health Education Center and the TML Learning Center @ Hunton.
- Engaged in continuous environmental scanning to identify relevant needs, activities, and trends on campus.
- Developed and sustain campus relationships that will further the VCU Libraries' mission in the context of campus priorities.
- Assumed leadership for investigating and implementing delivery of library services through social networking tools, web 2.0 applications, and other emerging technologies including serving as liaison to the TML Social Media Group.
- Assisted with grant planning, writing and coordination for Tompkins-McCaw Library and partners.
- Represented the TML and the VCU Libraries on health science schools, university and hospital committees and working groups such as the *VCU Council for Community Engagement* and the *MCV Campus Student Support Professionals*, and *University Council*.
- Served as a liaison to the faculty, staff, and students in the VCU School of Medicine, MCV Campus Residents, VCU Health System House staff, and affiliated centers and institutes.
- Defined policies and procedures; manage budgets; participate in library management decisions serving as a member of the VCU Libraries Management Council; compile relevant statistics for annual reporting.

Head, Outreach Services & Assistant Professor

07/2007 - 08/2010

Provided vision and leadership for an array of community and campus-based outreach initiatives for Tompkins-McCaw Library

Interim Head, Education Services

04/2006 - 07/2007

Assessed and evaluated existing education and user outreach initiatives in order to create an informed vision for educational and outreach programs

Education Services Outreach Librarian

07/2004 - 04/2006

Assumed leadership in coordinating affiliated user outreach programs for the Tompkins-McCaw Library for the Health Sciences at VCU

US National Library of Medicine (NLM), NIH, Bethesda, MD 09/2003 - 7/2004
2nd year Associate Fellow, Host site: Tompkins-McCaw Library for the Health Sciences

One-year appointment funded by the US National Library of Medicine through the Associate Fellowship program. Received integrative orientation to an academic health sciences library through observational and hands-on practice. Other duties included providing reference service at TML service desk and at Community Health Education Center (CHEC), maintaining the Health Sciences Reference Shelf web page, working closely with the consumer health librarian to develop a diabetes collection for CHEC, and other duties as assigned. Applied project management skills to a variety of ongoing projects:

- Assisted with TML outreach projects including Women's Health Network and Consumer Outreach Information Network (COIN)
- Evaluated state-wide consumer health models in the United States
- Worked with faculty and staff at the Computer Based Instruction Lab to develop customized web site for Foundations of Clinical Medicine preceptors
- Coordinated library's participation in the ACPF/NLM *Information Rx* pilot project with other libraries in VA

US National Library of Medicine (NLM), NIH, Bethesda, MD 09/2002 - 08/2003
Fellow, Associate Fellow Program, Library Operations
www.nlm.nih.gov/about/training/associate/

Competitive post-Masters fellowship program. Received comprehensive orientation in NLM programs and operations, including specialized training in online systems and practical experience in technical and public services. Other duties included coordinating library tours, exhibiting at conferences, hosting a monthly journal discussion group, completing winter and spring practicums, and maintaining the associate web site. Mentored research projects included:

Spring Projects

- **Annotated bibliography and webliography for K-12 students**, History of Forensics exhibition website "Learning Station", Exhibition Program, History of Medicine Division. Project Leaders: Michael Sappol and Patricia Tuohy
www.nlm.nih.gov/exhibition/visibleproofs/resources/bibliography.html
- **Data mining for Product Improvement**: Analyzing the content of email messages stored in the Siebel Customer Relationship Management software. Reference and Customer Service Section, Public Services Division. Project leaders: Mary Moore and Kris Scannell
- **The Youth Healthbuilders Corps**: Addressing the emerging diabetes epidemic among African American teens through a faith-based public/private community partnership model, NN/LM, National Network Office and Office of Health Information Programs Development. Project Leaders: Angela Ruffin and Eliot Siegel

Fall Project

- **Evaluation of Electronic Fund Transfer System (EFTS) Web Site:** Applying usability, design, and collaboration principles for site redesign, National Network Office. *Project leaders: Colette Hochstein and Angela Ruffin.*

N.C. State University (NCSU), Raleigh 10/2000 - 07/2002
Office Assistant IV – Tobacco Literature Service, Information Resources Team

City of Chesapeake Public Libraries, VA 12/1999 - 09/2000
Library Assistant I – Reference Department, Chesapeake Central Library
www.chesapeake.lib.va.us/

Eastern Virginia Medical School, Norfolk 07/1999 - 09/2000
Acquisitions Assistant – Technical Services, Edward E. Brickell Medical Sciences Library
www.evms.edu/library/

State Library of North Carolina, Raleigh 08/1997- 03/1999
Library Aide – Genealogical Services
statelibrary.ncdcr.gov/index.html

NCSU Libraries, Raleigh 02/1996 - 05/1998
Library Clerk III – Access and Delivery Services Department, D.H. Hill Library
www.lib.ncsu.edu/

NCSU Libraries, Raleigh 08/1995 - 05/1996
Library Assistant – African American Cultural Center Reading Room (AARR)
www.lib.ncsu.edu/about/aarr

UNIVERSITY SERVICE**Medical University of South Carolina (MUSC), 2014-**

- Appointments, Promotion and Tenure Committee, Department of Library Science and Informatics (DLSI), 2015
- Education Advisory Committee, 2014-
- Education and Student Life Advisory Committee, 2014-
- Diversity and Inclusion Communications, Community Relations and Outreach Implementation Team, 2015-2016
- Digital Accessibility Committee, 2018-
- Educational Resources and Infrastructure Committee, Liaison Committee on Medical Education (LCME), 2018-
- Faculty Senate, 2014-2016
 - Senator, DLSI, 2014-2016

- Faculty and Institutional Relationships Committee, 2015-2016
- Innovation Station Grand Opening Planning Team, 2017
- Inter-professional (IP) 710 Course Facilitator, 2014-2016
- Imagine MUSC 2020 Strategic Planning Team
 - Initiative 11 Team: Innovate in teaching and learning to include identifying and disseminating best practices in education and opportunities for grant support and industry collaboration, 2016-
 - Initiative 12 Team: Develop a 5-year comprehensive educational infrastructure roadmap for student education at MUSC to include new programs, space needs, and roles and responsibilities, 2016-
- Online Educational Technical Advisory Committee, 2014-2016
- Operations Sub-committee, University Research Council, 2015-
- Provost Council, 2015-
- Search /Screening Committees, 2015-
 - Chair, Research and Education Informationist/Librarian, 2015
 - Chair, Research and Education Informationist/Librarian, 2016
 - Director, Office for Research Development, 2016
 - Member, General Manager, Innovation Station, 2016, 2017
 - Chair, Director of Information Resources and Collection Services, 2017
 - Member, Assistant Director, Diversity, Office of Student Programs and Student Diversity, 2017
 - Chair, Director of Information Resources and Collection Services, 2017
 - Chair, Director of Digital Strategies and Innovation, 2018
 - Chair, Computer Lab Coordinator, 2018
 - Chair, Curator, Waring Historical Library, 2019
 - Member, Assistant Director, Volunteer Programs and Service Learning, Office of Student Programs and Student Diversity, 2019
 - Chair, Administrative Assistant to the Director of Libraries, 2019
 - Member, Assistant Director and Curriculum Coordinator, Division of Physical Therapy, 2019-
- South Carolina Conference on Innovations in Teaching and Learning Planning Committee, 2017-
- Student Complaint Committee, 2016-
- University Accreditation Steering Committee, 2014-2017
 - Co-chair, SACSCOC Onsite Logistics Team
- University Education Infrastructure Committee (UEIC), 2016-
 - Chair, 2017-

- Member, Yes Campaign, 2015-
- Member, Bookstore Taskforce, 2018

Virginia Commonwealth University (VCU), 2004-2013

- Theme IV Work Group, VCU 2020 Recalibration Task Force, 2011
- Council for Community Engagement, 2009-2013
 - Subcommittees: Community Connections & Research
- Discussion Group Leader, Summer Reading Program, 2006 – 2008
- MCV Campus Student Support Professionals Committee, 2008-2013
- VCU Health System
 - Black History Month Committee, 2006-2013
 - Nursing Leadership Forum, 2012
- VCU Institute for Women's Health Center of Excellence
 - Outreach Committee, 2005 – 2007
 - Professional Advisory Board, 2008-2013
- VCU Libraries
 - Administrative Council (Management Council Representative), 2009
 - Black History Month Committee, 2006
 - Diversity Programs Work Group, 2009-2010
 - Diversity Planning Task Force, 2005 – 2006
 - Faculty Organization, 2003- 2013
 - Chair, 2010 - 2011
 - Chair-Elect, 2010
 - Grievance Board, 2006 - 2009
 - Professional Development Committee, 2004 - 2005
 - Faculty Promotion Guidelines Task Force, 2013
 - Representative to the VCU University Council, 2005 – 2007
 - Secretary, 2008-2009
 - Information Technology Work Group (*discharged*), 2004 – 2006
 - LibQual+ Task Force, 2006
 - Management Council, 2006-2013
 - Screening Committees
 - Member, Digital Repository Librarian, 2005
 - Member, Digital Content Librarian, 2006

- Member, Head, Community Health Information, 2006
 - Member, Web Applications Manager; 2006
 - Chair, Education Services Librarian, 2007
 - Chair, Education and Research Librarian, 2008
 - Member, Director, Tompkins-McCaw Library Director & Associate University Librarian, VCU Libraries, 2008
 - Chair, Education and Research Librarian – Part-time, 2009
 - Chair, Education and Research Librarian, 2010 (multiple positions)
 - Chair, Research and Education Librarian, 2012
 - Member, Head, Innovative Media, 2013
 - Co-chair, Head, Academic Outreach, 2013
 - Chair, Research and Education Librarian, 2013
- Web Redesign Advisory Panel; Member, 2006
- VCU School of Education
 - Alumni Council, Member at Large, 2012-2015
 - VCU School of Medicine
 - Education Strategies Planning Group for New Technology, 2004
 - M1/M2 Course Director's Meeting, 2010-2011
 - Curriculum Council, 2006 -2008; 2011-2013
 - POGIL Faculty Development Community, 2012

PROFESSIONAL ASSOCIATION MEMBERSHIP AND SERVICE

American Library Association (ALA), 2001-

- Association of Colleges and Research Libraries, 2010
 - Health Sciences Librarians Interest Group, 2011
 - Liaison to the Medical Library Association (MLA), 2011
 - Member, Web-based Programming Committee, 2011
- Black Caucus of the American Library Association (BCALA)
 - Chair, BCALA Health Information Project Committee, 2014 – 2016
 - Chair, Conference Proceedings Committee of the 10th National Conference of African American Librarians Planning Team, 2015-2018
- Library Instruction Round Table (LIRT)
 - Member, Adult Learners Committee, 2008 – 2012
- Office for Diversity, Literacy and Outreach Services (ODLOS)
 - Committee Intern, Committee on Literacy, 2001-2004
 - Chair, Spectrum Scholars Interest Group, 2004 – 2006
 - Member, Spectrum Scholars Leadership Institute Planning Team, 2005 -2007
 - Member, Spectrum Advisory Committee
 - Liaison to ALA Recruitment Assembly
- Reference and User Services Association (RUSA)
 - Co-chair, RUSA Learning Opportunities & Knowledge Coordination Task Force, 2013-2016
 - ETS Representative, RUSA Organization and Planning Committee, 2008 -2010

- ETS representative, Membership Committee, 2012- 2015
- President's Program Planning Committee, 2010
- Emerging Technologies Section (ETS) of RUSA
 - Vice Chair/Chair Elect, 2019
 - Member, Chair's Program Committee, 2012
 - Member, Achievement Recognition Certificate Committee, 2009 - 2012
 - Chair, 2011- 2012
 - Committee intern, Outreach Committee, 2002-2003
 - Chair, 2004 – 2006
 - Chair, 2012 -
 - Member-at-Large, 2009 - 2012
 - Member-at-Large, 2016-
 - Web Coordinator, 2004 - 2011

Association of Academic Health Sciences Libraries (AAHSL), 2011-

- Member, Diversity and Inclusion Committee, 2018-
- Member, New Academic Health Sciences Libraries Committee, 2014-2016
- Chair, New Director Workgroup, Leadership, Future Leadership Committee, 2018
- Program and Education Committee, 2016-
 - Matheson Lecture Subgroup, Planning Team,
 - Member, 2016
 - Chair, 2017
 - Chair, 2017-

Consortium of Southern Biomedical Libraries (CONBLS), 2015-

- Member, Retreat Program Planning Committee, 2016
- Co-Chair, 2018 Retreat Planning Committee, 2017-2018

Medical Library Association (MLA), 2003-

- Co-editor, New Members Column, *MLA News*, 2006-2008
- African American Medical Librarians Alliance (AAMLA)
 - Web coordinator, 2006-2016
 - Co-convener with Charniel McDaniels, 2008
 - Co-convener with Roland Whitted, 2016-2018
 - Webinar Series Coordinator, 2018-
 - Coordinator, Virtual Book Discussion Group, 2018-
- New Members Special Interest Group, 2004
 - Founding convener, 2004
 - Co-convener with Amy Donahue and Beth McGowan
- Libraries in the Curriculum Special Interest Group, 2008
- Co-convener with Donna O'Malley, 2009-2011

- Member, Emerging MLA Leaders Task Force, 2009 – 2013
- Member, Scholarship for Minority Students Jury, 2014
- Member, Nominating Committee, 2016
- Chair, Rising Star Jury, 2016
- Member, Professional Recruitment and Retention Committee (PRRC), 2017-
- Board of Directors, 2018-
 - Treasurer, 2019-
 - Liaison to the Professional Recruitment and Retention Committee, 2018-
 - Treasurer-Elect, 2018-2019
 - Member, Finance Committee, 2018-
 - Chair, 2019-
- Annual Meeting Innovation Task Force, 2018-

Mid-Atlantic Chapter (MAC), Medical Library Association, 2004-

- Member, Program Committee, 2004
- Member, Membership and Recruitment Committee, 2006-2012
- Chair, Membership and Recruitment Committee, 2006-2009
- Member, Local Arrangements Committee, 2008
- Co-chair, Printing Committee, 2008
- Member, Annual Meeting Committee, 2009
- Co-chair, Annual Meeting Committee, 2011

National Network of Libraries of Medicine, Southeastern/Atlantic Region (NNLM/SEA)

- Technology Regional Advisory Committee 2006 – 2011

National Library of Medicine (NLM), National Institutes of Health (NIH)

- Grant Reviewer, Extramural Programs, 2017
- Member, Strategic Planning Panel (Role of NLM in Supporting the Public's Health: Clinical Systems, Public Health Systems and Services, and Personal Health), 2017

Partnership Among South Carolina Academic Libraries (PASCAL), 2018

- Board of Directors, 2018-
 - Secretary, Executive Committee, 2018-

Southern Chapter, Medical Library Association (SCMLA), 2014-

- Co-chair, Membership Committee, 2017-

Southern Association of Colleges & Schools Commission on Colleges (SACSCOC)

- Member, Onsite Review Team, University of Tennessee Health Sciences Center, 2015

PUBLICATIONS AND PRESENTATIONS**Publications**

- Jones, S. D., & Murphy, B. (Eds.). (2019). *Diversity and Inclusion in Libraries: A Call to Action and Strategies for Success*. Lanham, MD: Rowman & Littlefield Publishers.
- Jones, S., Murphy B. (2019). Recruiting and Retaining a Diverse Workforce. In S. Jones, & B. Murphy (Eds.), *Diversity and Inclusion in Libraries: A Call to Action and Strategies for Success* (pp. 75-88). Lanham, MD: Rowman & Littlefield Publishers.
- Jones, S. D. (2018). President's Page: Beverly Murphy, AHIP, FMLA, Medical Library Association President, 2018–2019. *Journal of the Medical Library Association*, 106(4), 411-415. <http://dx.doi.org/10.5195/jmla.2018.575>
- Holmes, H. N., Jones, S. D., & Reeves, A. (2017). Communication. In M. Norton & N. Rupp (Eds.), *Transforming medical library staff for the 21st century* (pp. 55-64). Lanham, MD: Rowman & Littlefield Publishers.
- Jones, S. D. (2017). Staff recruitment, retention, and reward. In M. Norton & N. Rupp (Eds.), *Transforming medical library staff for the 21st century* (pp. 115-130). Lanham, MD: Rowman & Littlefield Publishers.
- Jones, S. D. (2017). Leadership begins with you. In A. Olivas (Ed.), *Choosing to lead: The motivational factors of underrepresented minority librarians in higher education* (pp. 35-46). Chicago, IL: American Library Association. 2019
- Murphy, B., & Jones, S. D. (2017). Core competencies across the profession. In J. G. Coghill & R. G. Russell (Eds.), *Developing librarian competencies for the digital age* (pp. 133-142). Lanham, MD: Rowman & Littlefield.
- Brady, K., Brown, R., Johnson, E., Jones, S., Henderson, M., Ladd, D., & McDaniel, J. (2012). Profiles in science for science librarians: John Bennett Fenn. *Science & Technology Libraries*, 31(1), 46-63. http://scholarscompass.vcu.edu/libraries_pubs/24/
- Jones, S. D. (2010, May). Member Spotlight: Shannon Jones. *MLA News*, 50, 16.
- Jones, S. D. (2007, October). LCDP Career Coach: A winning relationship. *ARL Synergy*, 1(3), 5-6. <http://www.arl.org/storage/documents/publications/synergy-issue-3.pdf>
- Jones, S. D., Oubichon, T., & Huang, L. (2007, May). Getting the Most Out of MLA 2007. *MLA News*, 396, 18; 22.
- Jones, S. D. (2007, April). ARL Leadership and Career Development Program: Taking my career to the next level. *ARL Synergy*, 1(1), 4-6. <http://www.arl.org/storage/documents/publications/synergy-issue-1.pdf>
- Jones, S. D. (2007, April). Library technology companion: A basic guide for library staff. [Review of the book *Library technology companion: A basic guide for library staff* by J. R. Burke]. *Journal of the Medical Library Association*, 95(2), 211. <http://doi.org/10.3163/1536-5050.95.2.211>
- Jones, S. D. (2007, March). Bring out the leader in you. *MLA News*, 364, 14-15.

- Jones, S. D., & Oubichon, T. (2006, May). New Special Interest Group Forms. *MLA News*, 386, 14-15.
- Jones, S. D., & Shipman, J. P. (2004). Health Information Referral Project: Librarians and Physicians Collaborate to Empower Patients with Quality Health Information. *Virginia Libraries*, 50(2), 11-16. Retrieved from <https://ejournals.lib.vt.edu/valib/article/view/936/1217>

Contributed Poster Presentations

Abstracts and handouts available online at <http://shannpresents.wordpress.com/>

- Annan-Coultas, D, DuBose-Morris, R, Gadsden, R, Hortman, M, Humes, I, Jansen, B, Jones, S. Twenty years of computer labs, online education and information security: Advancing an Academic Medical Center's Ed-Tech strategy. EDUCAUSE Annual Conference, November 2, 2017
- Breland, HL, Brittain, KL, Demonbruen, KA, Jones, SD, Mund, AR and Jompobe Vuthiganon. Presidential Scholars Program: An interprofessional Program to Foster Community Engagement and Interdisciplinary Collaboration. Association for Prevention Teaching and Research (APTR) Annual Meeting, March 16, 2015
- Wright, Barbara, Lubker, Irene, Jones, Shannon, et al. A Common Wealth of Public Health and Primary Care Information: Revitalizing a Collaborative Partnership. MAC/MLA Annual Meeting, October 15, 2013
- Wright, Barbara, Lubker, Irene, Jones, Shannon, and Karen Purcell. A Common Wealth of Public Health & Primary Care Information. Virginia Public Health Association Spring Conference, April 19, 2013
- Wright, Barbara, Lubker, Irene, Jones, Shannon, and Karen Purcell. A Common Wealth of Public Health and Primary Care Information. Emswiller Interprofessional Symposium, Virginia Commonwealth University. March 9, 2013
- Johnson, Emily and Shannon Jones. Facilitating New Connections: Establishing a Graduate Advisory Committee for an Academic Health Science Library. MLA Quad Chapter Meeting, October 14, 2012
- Johnson, Emily and Shannon Jones. Letting the Fans Direct the Game: Establishing a Graduate Student Advisory Committee for an Academic Health Sciences Library. Medical Library Association Annual Meeting. May 20, 2012
- Harris, Ryan, Jones, Shannon, and Bart Ragon. Changing the Conference Game for Students: Developing the MAC Student Vision Program. Medical Library Association Annual Meeting. May 20, 2012
- Knott, Teresa L. et al. Growing Knowledge and Connections across Disciplines: An Interdisciplinary Faculty Learning Community Focused on Active Learning. Medical Library Association Annual Meeting. May 22, 2012

- Esparza, Julia, et al. Rethinking programs: a peer-reviewed video program. Medical Library Association Annual Meeting. May 15, 2011
- Wright, Barbara A. et al. Rethinking a Library's Training Approach for Pharmacy Preceptors. Medical Library Association Annual Meeting. May 15, 2011
- Wright, Barbara A. et al. A Collaborative Partnership to Support Community-based Pharmacy Preceptors' Information Access. MAC/MLA Annual Meeting, October 15, 2010
- Williams, Alan T. and Shannon Jones. Connect to Open Source Bibliographic Management Software: A Reflection on Five Free Citation Management Programs. Medical Library Association Annual Meeting. May 25, 2010
- Ladd, Dana and Shannon Jones. iFusions: Integrating a Consumer Health Library into the Academic Medical Center Community. Medical Library Association Annual Meeting. May 19, 2009
- Williams, Alan, Hughes, Kristine, and Shannon Jones. Think it's Impossible to Find Cost-effective Screencasting Software? Say Aloha to Three Free Programs and Their Applications in Library Instruction. Medical Library Association Annual Meeting, May 18, 2009
- Ladd, Dana and Shannon Jones. Developing a Consumer Health Library Orientation and Class for Library Interns and Student Volunteers. Medical Library Association Annual Meeting. May 17, 2009
- Jones, Shannon and Catharine S. Canevari. Exploring New Vistas: Connecting with users on their turf. MAC/MLA Annual Meeting, October 21, 2008
- Jones, Shannon and Catharine S. Canevari. Library Liaisons: Collaborating, Connecting, and Engaging – Strategies for navigating steep mountains, scenic valleys, and raging rivers. MAC/MLA Annual Meeting, October 21, 2008
- Shipman, Jean P., Shannon D. Jones, Sarah E. Amick. Connecting University Initiatives in Health Literacy: Virginia Commonwealth University Librarians Help to Bridge Gaps. MLA Annual Conference, May 18. 2008
- Jones, Shannon and Catharine S. Canevari. Home Field Advantage: Connecting with users on their turf. Medical Library Association Annual Meeting, May 18. 2008
- Jones, Shannon, Catharine S. Canevari, and Thelma Mack. On the Menu: Technology Fair. Presented during Technology Symposium at the MAC/MLA Annual Meeting, October 11, 2007
- Jones, Shannon. Serving Diverse Users: Cultural Competencies for Health Science. Ninth Annual Diversity Fair, Theme: Celebrating Examples of Diversity in Adult and Family Literacy Services in Libraries. ALA Annual Conference, June 24, 2006

- Canevari, Catharine, Shannon D. Jones, et al. Career Trailblazing: Mentoring Staff to Become Future Librarians. MAC/MLA Annual Meeting, October 5, 2005
- Jones, Shannon, et al. Recruiting and Mentoring the Next Generation of Health Sciences Librarians. Medical Library Association Annual Meeting. May 16, 2005
- Jones, Shannon, et al. Learning, Mentoring, Leading: Preparing New Librarians for Professional Success. MLA Annual Conference. May 16, 2005
- Jones, Shannon, Barbara Wright, Jodi Koste, and Catharine S. Canevari. Library in a Box: Reengaging with Users via a Scholarly Circuit Librarian Program. MLA Annual Conference. May 17, 2005
- Jones, Shannon; Patricia Hammond and Jean P. Shipman. Healthy Adventure: A City Urban League Office and the University Libraries Collaborate to Eliminate Health Disparities. MLA Conference. May 17, 2005
- Jones, Shannon and Jean Shipman. Health Information Prescriptions – Librarians and Physicians Collaborate to Empower Patients via Quality Health Information. Joint Spring meeting of GIP/GBA/GIR. May 3, 2004 - **2nd place award winner**
- Seago, Brenda and Shannon Jones. Empowering Preceptors for Teaching with Technology: A Change in Practice. Medical Library Association Annual Meeting, May 24, 2004

Invited or refereed abstract presentations

- Jones, S., Bartley, K. Braving our Blind Spots: Using a Virtual Book Discussion Group to Continue Conversations on Implicit Bias in Libraries. Leading Edge Libraries Conference. Savannah, SC. October 11, 2019.
- Jones, S., Bartley, K. Braving our Blind Spots: Using a virtual book discussion group to continue conversations on implicit bias in libraries. Leading Edge Libraries Conference. Orlando, FL. September 19, 2019.
- Jones, S., Murphy, B., Young, J., Pionke, KJ., Walker, S. Diversity and Inclusion in Libraries: Be the Change Agent. IDEAL: Advancing Inclusion, Diversity, Equity, and Accessibility in Libraries & Archives Conference, Columbus, OH. August 6, 2019
- White, E., Anantachai, T., Jones, S., Cunningham, S., Hodge, T. If We Don't, Who Will? How Managers Can Support Employees Who Work in EDI. IDEAL: Advancing Inclusion, Diversity, Equity, and Accessibility in Libraries & Archives Conference, Columbus, OH. August 7, 2019
- Jones, S., Moreno, TH., Bruce, S., Hornbuckle, D. The Sense of the Self: How Identity Informs Academic Librarianship. ACRL Program. American Library Association Annual Conference, Washington, DC. June 24, 2019
- Panelist. Cultivating an Inclusive Work Environment. Immersion Session: Microaggressions and More: Continuing the Conversation on Implicit Bias. Medical Library Association Annual Meeting, Chicago, IL. May 7, 2019

- Panelist. Diversity, Equity, and Inclusion Overview. Managing from the Middle: Learning to Lead from Where You are Symposium. Medical Library Association Annual Meeting, Chicago, IL. May 4, 2019
- Panelist. Recently Promoted/Tenured Faculty. Career Development Program, Women Scholars Initiative. Medical University of South Carolina, Charleston. March 15, 2019
- Jones, S. Journey to Becoming a Library Leader. School of Information Science & Learning Technologies, University of Missouri-Columbia. February 28, 2019 **[Online]**
- Panelist, Diversity and Inclusion in Health Sciences Libraries. MLA Rising STARS. Online presentation. February 28, 2019 **[Online]**
- Jones, S. Journey to Library Directorship. African American Medical Librarians Alliance (AAMLA) Webinar Series. January 21, 2019 **[Online]**
- Jones, S. Medical Library Association Update. Southern Chapter of the Medical Library Association Annual Meeting, Orlando, FL. October 28, 2018
- Moderator, Special Content Session: Transforming Libraries Using Implicit Bias Training. Medical Library Association Annual Meeting, Seattle, WA. May 20, 2018
- Jones, S. Changing What's Possible through Diversity and Inclusion: Leading with Intentionality. Special Content Session: Transforming Libraries through Diversity and Inclusion: Leading the Way. Medical Library Association Annual Meeting, Seattle, WA. May 22, 2018
- Featured Speaker. On becoming a Leader in Health Sciences Librarianship. Coffee Hour. WSI/Diversity & Ethnic Relations Committee, ARROWS. MUSC. July 19, 2017
- Jones, S., Brennan, E., Hoffius, S., Holmes, H., Watts, R., et al. Dream, Dare, Do: Rethinking Library Strategy. Lightning Talk, Medical Library Association Annual Meeting, Seattle, WA. May 30, 2017
- Jones, S., Brennan, E., Hoffius, S., Holmes, H., Watts, R., et al. (2016, October 5). Rethinking Library Strategy. Southern Chapter of the Medical Library Association (SC/MLA) Annual Conference, Greenville, SC. October 5, 2016
- Panelist. Why We Stay: The Motivation of Veteran Underrepresented Minority Academic Librarians. National Diversity in Libraries Conference. Los Angeles, CA. August 12, 2016
- Jones, Shannon D. Employee Onboarding: Preparing New Librarians for Professional Success. MAC/MLA Annual Meeting, October 15, 2013
- Jones, Shannon D. Into the Deep: Improving Patron Engagement Through Embedded Librarianship. CDC Public Health Library and Information Center, February 21, 2013
- Jones, Shannon D. Into the Deep: Improving Patron Engagement Through Embedded Librarianship. Virginia Chapter, Special Library Association, November 30, 2012

- Kreutzer, Kathleen, Hart, Jan, and Shannon Jones. Small Group Discussion: Beyond the Literature Search Workshop: How can librarians, curriculum planners, and teaching faculty best work together to promote evidence-based teaching? 2012 SGEA Annual Conference, April 20, 2012
- Jones, Shannon D. Now that they are here – Equipping New Librarians to Deliver Their Elevator Speech. Medical Library Association Annual Meeting, May 16, 2011
- Mazure, Emily S. et al. Going the Distance. Leveraging Social Media tools to Engage Library Users. Medical Library Association Annual Meeting, May 15, 2011
- Session moderator. Education (General Topic Session). Medical Library Association Annual Meeting, May 16, 2011
- Mazure, Emily, Margaret Henderson and Shannon Jones. Enhancing the One-Shot Session: Using Pre-Class Online Tutorials to Build a Basic Information Literacy Foundation. MAC/MLA Annual Meeting, October 14, 2010
- Session moderator. Beyond Cool: Reflecting on Web 2.0 Adventures and Misadventures. Medical Library Association Annual Meeting, May 25, 2010
- Jones, Shannon. Designing Poster Presentations, ARL 5th Annual Leadership Institute, ALA Midwinter Meeting, January 24, 2009
- Jones, Shannon, and Catharine S. Canevari. Library Liaisons: Outreach, Training, Research Support, & Other Services. Medical Library Association Annual Meeting, May 19, 2008
- Session moderator. Health Reads: Exploring Health Conditions through Popular Literature. BCALA 6th National Conference. August 2007
- Panel moderator. The Original Wireless Network. ALA Annual Conference, June 24, 2007
- Stone, Virginia, Catharine S. Canevari, and Shannon D. Jones. Online Information Literacy Training: Recipe for Success.” MAC/MLA Annual Meeting. October 10, 2007
- Panel moderator. The Job Market: How to find the jobs, what do managers look for? Medical Library Association Annual Meeting. May 22, 2006
- Panelist. Charting New Territory Together: Brainstorming Innovative Solutions in Support of New Librarians. MAC/MLA Annual Meeting. October 6, 2005
- Panelist. Residencies – Not Just for Doctors. ALA Annual Meeting, June 25, 2005
- Oubichon, Tomeka, Shannon Jones, and Cassandra Allen. Colorful Medicine: Breaking Barriers, Stereotypes, and Making Strides. Medical Library Association Annual Meeting. May 16, 2005

- Jones, Shannon and Jean P. Shipman. Info Rx: Providing Information First Aid to Your Users. Virginia Library Association (VLA) Annual Conference. October 28, 2004
- Panel Moderator. A Diverse Flight Plan for Your Library, MAC/MLA Annual Meeting, October 15, 2004
- Panel Moderator. Bridges to a Better You. ALA Annual Conference. June 27, 2004.

PROFESSIONAL RECOGNITION & AWARDS

- Participant, LEAD: Leadership in Academic Medicine Program, Medical University of South Carolina, 2015-2016 cohort
- Faculty Scholar, Medical University of South Carolina Presidential Scholars Program, 2014-2017
- Fellow, National Library of Medicine/Association of Academic Health Sciences Libraries Leadership Fellows Program, 2011 – 2012
- Fellow, Leadership and Career Development Program, Association of Research Libraries, 2007-2008. Medical Library Association scholarship recipient
- Marguerite Abel Service Recognition Award recipient, Mid-Atlantic Chapter/MLA, 2005
- Participant, Minnesota Institute for Early Career Librarians from Traditionally Underrepresented Groups, 2004
- 2nd-year NLM Associate Fellow, 2003 - 2004
- NLM Associate Fellow, 2002 - 2003
- Intern, Leadership Development Program for ALA Committee Interns, 2001 - 2004
- Scholar, ALA Spectrum Initiative Leadership Institute. June 11-14, 2002.
- Participant, ALA Student-to-Staff program. Association of Library Collections and Technical Services (ALCTS). ALA Annual Conference. June 14-18, 2002
- Scholar, ALA Spectrum Initiative, 2001

FUNDING AWARDS, GRANTS, & TRAVELING EXHIBITIONS

- **Medical Library Project Award. (PI: Shannon Jones)**, April 2018. Funded by the National Network of Libraries of Medicine (NN/LM) Southeastern/Atlantic Region (SEA) to provide attendees to the **Transforming Libraries through Implicit Bias Training** (held at the 2018 Medical Library Association Annual Conference) with an overview of implicit bias, the impact it has in libraries and in health care, and more importantly how it stands in the way of diversity and inclusion initiatives on our campuses. Award Amount: \$5000

- **Engaging Vulnerable Consumers in the Development of Useful Public Healthcare Reports** (PI: Daniel Longo, Sc. D.), September 2012-2013. The purpose of this research study is to find out about how patients with type 2 diabetes make health-related decisions and about their experience with looking for and/or using consumer report or guide to help make decisions about diabetes care. Funded by AHRQ, in collaboration with the Centers for Medicare and Medicaid Services, as part of the Building the Science of Public Reporting Initiative. **Project role:** Serves as the moderator for focus groups with African American participants
- **Technology Days 2007. Technology/Electronic Health Information Awareness Awards** from the National Network of Libraries of Medicine (NN/LM) Southeastern/Atlantic Region (SEA) to provide promote the awareness of and use of information and mobile technology to the University community as well as the metro Richmond community at large. Coordinators: Shannon S. Jones and Cate S. Canevari. August 2005. Award Amount: \$5000
- **Mobile Technology Fair 2006. Technology/Electronic Health Information Awareness Awards** from the National Network of Libraries of Medicine (NN/LM) Southeastern/Atlantic Region (SEA) to provide promote the awareness of and use of information and mobile technology to the University community as well as the metro Richmond community at large. Coordinators: Shannon D. Jones and Cate S. Canevari. Award Amount: \$5000
- **National Institutes of Health, National Library of Medicine** unsolicited award: *Serving Diverse Users: Cultural Competencies for Health Science Librarians*, June 2005. Award Amount: \$5000
- **So You Want to be a Medical Librarian. Health Sciences Librarianship Promotion Award** from the National Network of Libraries of Medicine (NN/LM) Southeastern/Atlantic Region (SEA) to promote to promote health sciences librarianship. Coordinator: Shannon Jones. Program sponsored by the Association of North Carolina Health and Science Libraries (ANCHASL), the Mid-Atlantic Chapter of the Medical Library Association (MAC/MLA), NLM Associate Fellowship Program. October 2004, Award Amount: \$500
- **MAC Scholars. Health Sciences Librarianship Promotion Award** from the National Network of Libraries of Medicine (NN/LM) Southeastern/Atlantic Region (SEA) to promote to promote health sciences librarianship. Coordinators: Shannon Jones and Lynne Turman. Award Amount: \$500

CERTIFICATION

Academy of Health Information Professionals (AHIP), Senior Member, 2013 – 2018

EDUCATION

University of Pittsburgh

Certificate of Advanced Study in Health Sciences Librarianship, June 2013

Virginia Commonwealth University, Richmond

M.Ed. in Adult Learning, Human Resource Development track, August 2012

North Carolina Central University, Durham

MIS, May 2004

U.S. National Library of Medicine, National Institutes of Health, Bethesda, MD
Associate Fellowship Program, 2002-2004

North Carolina Central University, Durham
MLS, May 2002

North Carolina State University, Raleigh
BA, English concentration in Writing and Editing, December 1998